

QUALITY CONTROL LAB TECHNICIAN

The Company

Here at Encore Glass, we are dedicated to providing the best service and highest quality products in the industry. Forty years ago, we began sterilizing and recycling bottles for Northern California wineries (letting the bottles perform an 'encore'). As we learned more about the needs of the vintners we serve, we expanded to import and distribute glass and expanded to offer services like custom printed boxes, decorated bottles, and custom molds. Millions of cases later, we are still led by the same family and the same values for our customers and our employees.

What you will be doing/The Role:

- Measure bottles to ensure they are within Encore's specifications
- Identify and categorize quality issues when reported
- Work closely with Technical Services, Customer Service, Sales and the Warehouse when issues are reported at customers' sites to resolve as quickly as possible.
- Write Quality Reports for customers using glass manufacturer root cause and corrective actions
- Write Standard Operating Procedures for current and future processes
- Aid in developing new molds
- Aid in research and development of new products
- Communicate issues to glass manufacturers when appropriate
- Conduct audits of all new products upon arrival to Encore
- Manage CA Prop 65 program for all products
- Manage QA issue samples
- Coordinate sending samples to glass manufacturers when needed
- Maintain a clean and functional lab at all times

Why Encore?

- We care about our employees – you are our biggest asset – we celebrate your milestones and success! From our service hero award, to Employee of the Month, and fun winter and summer activities!
- We are committed to employee development and growth – when you succeed we succeed!
- We offer a competitive base salary and benefits package with a generous 401k matching program.
- We have been around for over 40 years and continue to have exciting opportunities on the horizon.

MINIMUM REQUIREMENTS:

- Four year degree from an accredited college or university in a related field preferred.
- Previous experience in Quality Control, and knowledge of glass bottle manufacturing preferred.
- Knowledge in data collection, measuring, and analysis including use of optical comparator, calipers and micrometers.
- Computer literate, proficient in Microsoft Outlook, Word, Excel, Access
- CAD experience a plus.

Encore Glass is an equal opportunity employer. For more information, please visit our website at www.encoreglass.com.

If you are interested in joining the Encore family, please reply to this ad and include your cover letter, resume and salary requirements.